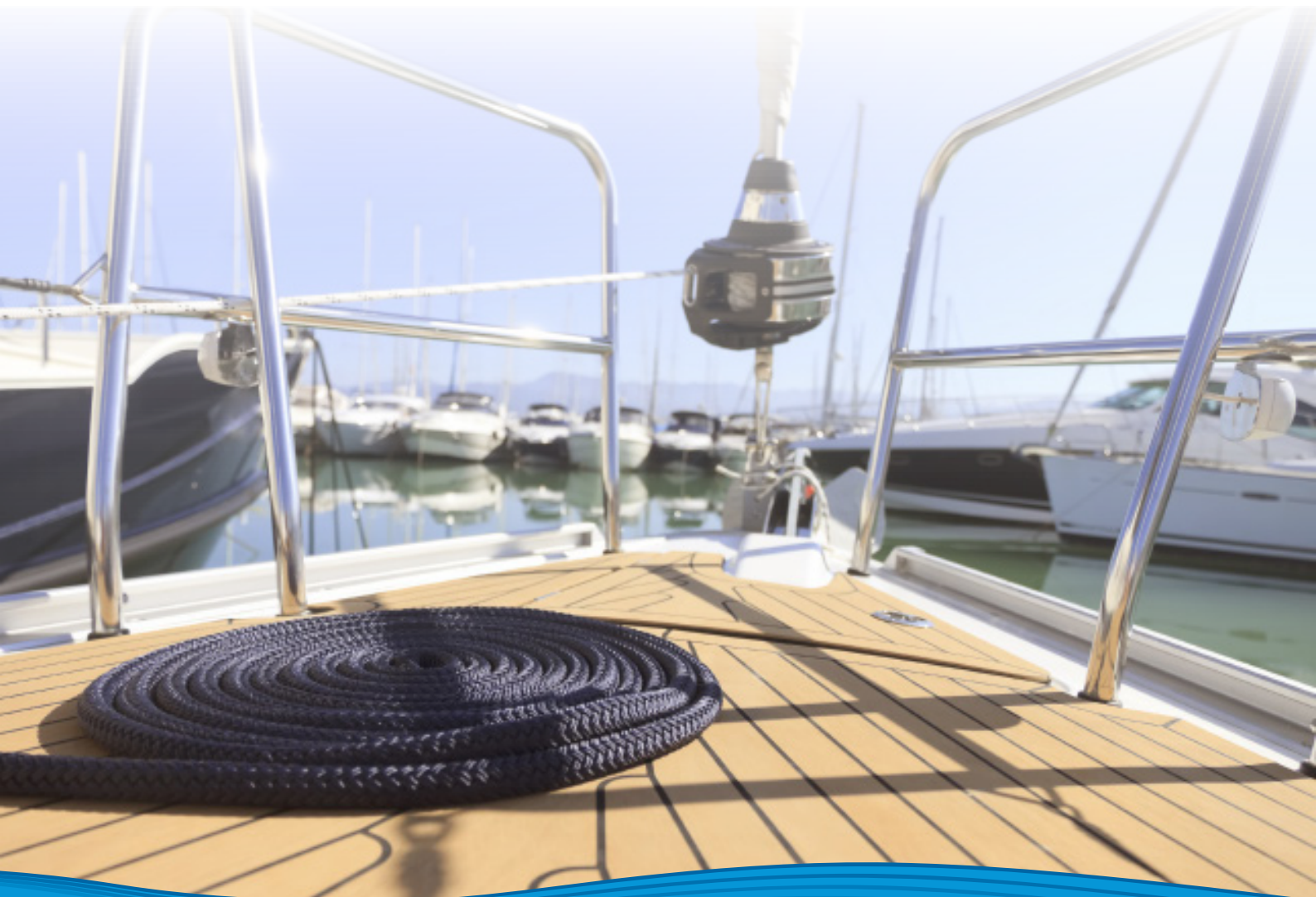




dek-king

The *ultimate* alternative to teak

5 Year Guarantee



Dek-King 5-Year Material Guarantee

We strongly believe in the quality and performance of our Dek-King range and offer a 5-year material guarantee on our profiles to reflect this confidence.

Guarantee for Dek-King Profile Range

This guarantee applies only to Dek-King profiles (“Product”) produced by Wilks (Rubber Plastics) Mfgs Co Ltd and installed globally. This Guarantee is provided for the benefit of the purchaser only (“Purchaser”) subject to the terms of assignment contained in clause 4. The Guarantee period shall be the period from the date of the purchase by the Purchaser (“Commencement Date”) until the fifth anniversary of the Commencement Date (“Guarantee Period”).

1. Product Guarantee.

Wilks guarantees the Product to be free from a defect attributable to faulty design, materials or workmanship (“Defect”) during the Guarantee Period. The Guarantee shall only apply to Product that has been used within its prescribed application, installation, use, storage, transportation, handling and service.

If the Products develop a Defect, Wilks shall, at its sole discretion, either repair or replace the Product. Replacement or repaired Product shall be covered for the duration of the original Guarantee Period. This Guarantee is subject to provisions and limitations contained within this document.

2. Guarantee Exclusions.

The Guarantee described above in clause 1 exclude any of the following conditions:

- a) Improper usage, installation, handling, storage, or maintenance and abuse, neglect or accident.
- b) Installer faults or any non-product related Defects, including failure to install the Product in accordance with the applicable instructions, copies of which are available from:

Wilks (Rubber Plastics) Mfgs Co Ltd

Woodrolfe Road, Tollesbury, Essex, CM9 8RY, ENGLAND

Telephone: +44 (0)1621 869129 Fax: +44 (0)1621 868863

Email: info@dek-king.com

Web: www.dek-king.com

- c) Damage from abuse, alteration, installation, improper repair or improper application.
- d) Improper storage, handling, packaging or transportation.
- e) Damage from external stress, such as falling items.
- f) Damage from environmental pollution such as acid rain or extreme natural conditions or fire.
- g) Damage from non-compatibility of Product with unapproved components.
- h) Damage that is the result of normal wear and tear, ageing or continuous use.
- i) Accidental damage or breakage.
- j) Product purchased through private sellers on auction or second hand websites.

Nothing in these terms will affect your legal rights.

3. Obtaining Guarantee Performance.

Purchasers who believe they have a justified claim covered by this Guarantee must immediately notify the distributor who sold the Product to the Purchaser or Wilks directly at the following address:

Wilks (Rubber Plastics) Mfgs Co Ltd
Woodrolfe Road, Tollesbury, Essex, CM9 8RY, ENGLAND
Telephone: +44 (0)1621 869129 Fax: +44 (0)1621 868863
Email: info@dek-king.com

The Purchaser must also provide proof of purchase, please keep your purchase receipt or delivery note, traceability reference code (found either directly on Product or on Product packaging) and detailed description of the nature of the defect claimed. The distributor who sold the Product to the Purchaser should be able to assist in this regard. The Purchaser should also provide such other evidence as may be requested by the distributor or Wilks at the time of the claim.

Note that the return of any Product in relation to any claim under the Guarantee will not be accepted by Wilks unless accompanied by a valid return material authorisation and prior issued written authorisation issued by Wilks.

Guarantee claims will be investigated and laboratory tests will be undertaken if deemed necessary.

4. Transferring the Guarantee.

You may transfer this Guarantee to a person who has acquired the Product once it has been installed. We may require the person to whom the Guarantee is transferred to provide reasonable evidence that they are now the owner of the relevant Product. The Guarantee shall only be transferable to the person who owns the Product immediately after the Purchaser.

5. Replacements.

Product that is replaced shall become the property of Wilks. Wilks reserves the right, at its sole option, to deliver another type of new or refurbished Product that may differ in size, colour, shape or reference number.